



**PFAS Removal Rebate Program for Private Wells
Frequently Asked Questions
5/10/2022**



What is the PFAS Removal Rebate Program for Private Wells?

The NHDES will provide a one-time rebate of up to \$5,000 per residential unit to assist eligible private residential well users in the purchase and installation of a treatment system (point-of-use or point-of-entry) designed to remove PFAS or up to \$10,000 per residential unit to connect to an existing public water system. For more information, please refer to the [Rebate Program for Removal of PFAS in Private Wells - Final Funding Proposal](#).

Who is eligible to apply for a rebate?

The following entities are eligible to apply for the rebate program:

- Owners of single or multiple-unit residential properties serviced by private well(s)
- Tenants and occupants of residential property serviced by private well(s) where the owner of the property has not applied for the rebate for the same property.
- Vendors and subcontractors may apply on behalf of an eligible applicant with an appropriate waiver of claims between the two parties.

Do I have to have an exceedance of a Per- and Polyfluoroalkyl Substance (PFAS) ambient groundwater quality standard (AGQS) to be eligible?

Yes - There needs to be a documented AGQS exceedance of one or more of the four PFAS compounds outlined below:

Per- and Polyfluoroalkyl Substance	Ambient Groundwater Quality Standard nanograms/liter (part per trillion, or ppt)
Perfluorooctanoic acid (PFOA)	12
Perfluorooctane sulfonic acid (PFOS)	15
Perfluorohexane sulfonic acid (PFHxS)	18
Perfluorononanoic acid (PFNA)	11

If I receive bottled water or treatment from a third party, am I eligible for the rebate?

Anyone receiving bottled water or who has had treatment installed and maintained by a third party is not eligible for the rebate.

Am I eligible for the rebate if I receive my water from a small community water system?

Small public water systems are regulated by the Drinking Water and Groundwater Bureau and are required to treat for PFAS that exceed the standards to remain in compliance. Residents of

these public water systems will not be eligible to apply for the rebate. There are other funding sources to assist these water systems with drinking water remediation.

If I have already installed treatment, can I still apply for the rebate?

If the treatment was installed after September 30, 2019 you are eligible for the rebate if all other eligibility requirements are met.

Where can I find a vendor that installs treatment?

Please refer to fact sheet [DWGB 7-3 New Hampshire Small Public Water Systems Contractors \(nh.gov\)](#) for a list of treatment vendors around the State.

How do I know what treatment is best for me?

There are multiple treatment options that are effective for the removal of PFAS. The two main treatment options are point-of-use (POU) and point-of-entry (POE) systems. More information on these can be found at: [In-Home Water Filtration Options – NH PFAS Investigation \(state.nh.us\)](#).

An additional resource to refer to when selecting a treatment option is [Selecting the Right Option for You: A Guide to Ensuring Safe Drinking Water](#).

Is operations and maintenance costs included?

The intent of this program is to aid with the expense of initial installation and does not include funding for the operations and maintenance (O&M) of the treatment system. It is important to note that proper O&M of any treatment is essential for effective contaminant removal. The cost of O&M varies with each type of treatment and should be considered when determining which treatment system to install.

Can I treat for more than PFAS if my water has other contaminants?

Your water is likely to contain other contaminants such as arsenic, uranium, radon, manganese, nitrate and bacteria that present health risks and that are naturally occurring or originate from nearby land uses. While it is important for all private well users to test for these contaminants using an accredited laboratory to ensure that the water treatment technology selected is effective at removing any contaminants that are present at elevated levels, the rebate program will only cover the costs that are related to treating PFAS.

Where do I go for more information?

If you have additional questions, please contact the PFAS Response Team at pfasrebateprogram@des.nh.gov or (603) 271-1355.